

External Overview & Scrutiny Committee

Partner Presentations

Organisation:

TTVS

Photograph by Stephen Ring

Organisation: TTVS



Lead Member: Cllr Inch

Chief Executive: Julia Lock

Telephone no: 01237 420135

TDC Contact: Sean Kearney

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Organisation Overview



Purpose: To represent and support the voluntary and community sector in Torrige

Main Activities:

To develop the capacity, skills and knowledge of groups in Torrige
To bring groups together to facilitate and promote joint working
To build the influence of the sector within Torrige
To ensure the needs of the sector in Torrige are represented to funders, local authority, Clinical Commissioning Group and other bodies
To enable individuals to become active citizens through engaging with our volunteer services in Bideford, Torrington and Holsworthy

Organisation Overview



TTVS Directors

TTVS Chief Executive
Julia Lock

Office Support

Administration Manager
Suzanne Tucker

Flexible/Specialist Support

Finance Manager
Vacant

Business Development
Karen Evans

HR Services
Peninsula
IT Services
IT Champion

CVSVC Services

- Group Development - Jo Manley
- Volunteer Centre Support Worker – Barbara Grant
- CVSVC Administrator—Jane Creese

Walking for Health

- Coordinator—Barbara Grant

Carewise

- Devon Carers Lead Practitioner YCs—Marion Welch
- Devon Carers Support Worker YC x 2—Ann Arnaouti-Baan/Jim Harvey
- Assistant Project Worker—Andrea Mules

Bright Futures

- Programme Manager—Sam King
- Transitions Worker—Abi Mandeville
- Training and Support Coordinator—Andrea Mules
- Administrator—Jane Creese

Taw & Torrige Caring

- TTC Manager—Karen Evans
- Project Support Worker—Louise Rushton / Trish Burke
- Business Systems Coordinator --Karen Hayward
- Carer Response Workers x 25
- Reminiscence Café Coordinator—Sophie Evans

After Caring

- AfterCaring Coordinator—Sam King

TorrAGE Ageing Well

- Project Manager—Alison Marsden
- Administrators—Jane Creese/Judith Nock
- Project Coordinators—Denise Seaton/Hannah Tape

Supported Rural Independent Living

- Support Worker—Trish Burke

TTVS Role Map July 2015

The Finances

How much does the Organisation receive from Torrige District Council?

£16,900

Is there a Service Level Agreement in place?

Yes until 31st March 2016

The Finances



Other Sources of funding 15/16: (including external grants etc)

Devon County Council Infrastructure	£22,313	6.19% reduction in funding for 15/16
Bideford Bridge Trust	£5000	To support the volunteer centre in Bideford
Bideford Town Council	£4000	To provide training for volunteers and contribute towards the cost of the national Volunteer Centre accreditation for Bideford covering 2016 to 2019.
Walking for Health	£14,198	2 year contract which commenced in August 2014.
Devon Active Volunteering Experience	£5000	One year grant for a supported volunteering project due to commence in August 2015.
Staying Warm and Well	Variable – payments based on referrals received	5 referrals received in 2015. Unlikely to be continued in 15/16.

The Finances

What do you spend the money on?

(Please include salary/employee costs)

- **Volunteer Centre in Bideford and outreach volunteer services in Torrington and Holsworthy, including an annual awards event for volunteers and quarterly Volunteer Managers forums. (Volunteer Centre Support Worker - 5 hours p/w)**
- **Working with organisations to enable people to participate and contribute to their communities by promoting volunteering opportunities throughout the district.**
- **Development work with groups to strengthen and build their capacity through funding and governance advice, provision of training, forums and other learning opportunities. (Group Development Worker – 8 hours p/w)**
- **Making resources available to groups such as a photocopier, display boards and projectors to help them promote their activities.**
- **Providing information through our website, newsletters and email bulletins (Snippets) ensuring the sector is well informed and aware of local initiatives and events, good practice and funding opportunities. (CVS / VC Administrator - 5 hours p/w)**
- **Ensuring the needs of the voluntary and community sector in Torrige are represented, and can influence, funders, the local authority, the Clinical Commissioning Group and other bodies (Chief Executive – 4.5 hours p/w).**
- **Contribution towards National Association for Voluntary and Community Action (NAVCA) and the National Council of Voluntary Organisations (NCVO) membership.**

Performance Data

How do you measure performance?

(Information from SLA or Annual Report)

Capacity building within the voluntary sector

- 133 groups accessed one to one support
- 43 groups provided with funding advice
- 32 groups used our resources and equipment.
- 88 groups received training, involving 142 Individuals, on topics including Dementia Awareness, First Aid and Food Hygiene. An Awards for All workshop delivered in partnership with the local Lottery funding officer took place with 34 Torrige groups in attendance.
- 6 forums were delivered, including 4 relating to managing volunteers and 2 aimed at groups supporting older people.
- 30 e-bulletins sent out
- 6 new groups supported to set up and deliver services including Men's Shed in Torrington, Bideford Jive, Torrige Volunteer Cars and Holsworthy Walk and Talk

Increased active citizenship

- 238 new volunteers recruited 2014/15
- 1921 volunteers registered in Torrige
- 216 new volunteering opportunities registered in 2014/15
- 1151 visitors to the Bideford Volunteer Centre (VC)
- 71 DBS's (formerly CRB) processed for volunteers working with children or vulnerable adults

Project activity

- 309 referrals to other services (Warm and Well (5), Carers Hospital Discharge (13), Complex Care Teams (72) and VC (219))

Impact of services

- Case Studies
- Service evaluation (annual survey)
- Individual event and training feedback evaluation

Performance Data

Details of any current Projects



Title	Percentage Complete	Comments	Measures
Waking for Health	Contract until 31 July 2016	Delivered across North Devon and Torrige as part of a wider county programme led by Active Devon.	New walks and walkers

How do you think you help deliver Torridge its Strategic Priorities?



Developing a Prosperous & Sustainable Economy

Employing 44 staff – 2 full time, 19 part time and 23 sessional workers

Developing the capacity, skills and knowledge of voluntary and community group workers through direct support and via training, forums and events. An Awards for All bid writing support workshop was delivered to 40 participants in December 2014

Raising funds of over £415,000 from the Big Lottery for direct support to older people over the next four years

Stronger, Safer, Healthier Communities

Connecting groups to facilitate and promote joint working and thereby reducing duplication

Encouraging volunteering through our volunteer centres, events and website

Matching volunteers with appropriate opportunities

Encouraging safe and healthy communities through schemes such as Walking for Health and by direct project support e.g. Torridge Ageing Well and Supporting Rural Independent Living

Opportunities & Challenges 2015/16



Opportunities

- Increasing emphasis on voluntary action as a way to maintain, extend and develop services will require accredited training and skills development of both staff and volunteers.
- Working with new and existing groups to develop income generation ideas
- Increasing links with the Clinical Commissioning Group to ensure that voluntary and community groups are represented and utilised.
- Potential to support TDC with grant giving and the administration of funding, consultation work, evaluation and monitoring, research and strategic development, facilitating networks and partnerships, hosting services and event management.

Challenges

- Ensuring local delivery is maintained and enabled to develop against a backdrop of decreasing funding and increasing demand.
- Commissioning trends, which favour larger organisations.

Questions?