

# Your handy A-Z guide

## A

Abandoned vehicles	01237 428980/ 428981
Adoption – see Children and Families	0845 155 1013
Adult and community education	0845 155 1014
After school care	0845 155 1019
Air quality	01237 428810
Animal fouling	01237 428734
Animal welfare	01237 428855
Art services	01237 428736
Asbestos removal	01392 382846

## B

Benefit fraud	01237 429292
Benefits	01237 428700
Bins	01237 428734
Birth, marriages and deaths – see Registration	0845 155 1002
Blue badge scheme – see Disability Information Service	0845 155 1005
Boats	01237 475834
Bonfires	01237 428810
Building control services	01237 428724
Bulky waste collections	01237 428734/ 428890

Burials	01237 428700
Burton Art Gallery	01237 471455
Bus passes (Devonwide) – see Roads and Transport	0845 155 1004
Bus timetables – see Roads and Transport	0845 155 1004
Business advice – or see Trading Standards	01237 428708 01392 381381
Business rates	01237 428985/ 428986

## C

Caddsdow Business Centre	01237 424244
Car parks and permits	01237 428981
Care Direct	0845 155 1007
Care services and Carers support – see Care Direct	0845 155 1007
Cemeteries	01237 428729
Child care	0845 155 1013
Child protection	0845 155 1013
Civic amenity sites (recycling centres) – see Recycling and Waste	0845 155 1010

**Devon County Council services**  
**Torrige District Council services**  
**Other services**

Your A-Z of local services



Community development	<b>01237 428756</b>
Community legal service	<b>0845 345 4345</b>
Complaints (council) – in the first instance contact the relevant service department	
Compost bins	<b>01237 428734</b>
Concessionary fares – see Roads and Transport	<b>0845 155 1004</b>
Consumer protection – see Consumer Direct	<b>0845 404 0506</b>
Councillors (County) – see General Enquiries	<b>0845 155 1015</b>
Councillors (Torridge)	<b>01237 428703/4</b>
Council meetings (County) – see General Enquiries	<b>0845 155 1015</b>
Council Meetings (Torridge)	<b>01237 428703/4</b>
Council tax	<b>01237 428900</b>
Council tax benefit – contact your district council	
Cycling – see Roads and Transport	<b>0845 155 1004</b>

## D

Day care – see Care Direct	<b>0845 155 1007</b>
Deaths – see Registration	<b>0845 155 1002</b>
Development control	<b>01327 428733</b>
Devon Records Office	<b>01392 384253</b>
Disability information service	<b>0845 155 1005</b>
<b>Disabled access –</b>	
Council Housing	<b>01237 428861</b>
Council Offices	<b>01237 428752</b>
Disabled badges (parking) – see Disability Information Service	<b>0845 155 1005</b>
Dog warden	<b>01237 428855</b>
Drainage and sewerage – see Roads and Transport	<b>0845 155 1004</b>
Drains	<b>01237 428854</b>

## E

Economic development	<b>01237 428708</b>
Education services	<b>0845 155 1019</b>
Electoral registration and elections	<b>01237 428702</b>
Emergency planning	<b>01237 428806/01</b>
Environmental health	<b>01237 428810</b>

## F

Family support	<b>0845 155 1013</b>
Flooding (Floodline)	<b>0845 988 1188</b>
Fly tipping	<b>01237 428734</b>
Food hygiene	<b>01237 428846</b>
Footpaths (rights of way) – see Roads and Transport	<b>0845 155 1004</b>
Fostering	<b>0845 155 1013</b>
Fraud hotline (24-hour fully confidential service)	<b>01237 429292</b>
Freedom of Information – In the first instance contact the relevant service department	

## G

Graffiti removal	<b>01237 428734</b>
<b>Grants:</b>	
Housing related	<b>01237 428848</b>
Advice and project support	<b>01237 428871</b>
Village halls	<b>01237 428871</b>
Devon Renaissance Scheme	<b>01837 658643</b>
Regeneration Company	<b>01237 426553</b>
Gritting (roads and paths) – see Roads and Transport	<b>0845 155 1004</b>
Gully cleansing – see Roads and Transport	<b>0845 155 1004</b>

## H

Harbour Services	<b>01237 475834</b>
Hazardous waste disposal – see Recycling and Waste	<b>0845 155 1010</b>
Health and Safety at Work	<b>01237 428809</b>
Health care – see Care Direct	<b>0845 155 1007</b>
Health visitors – see Care Direct	<b>0845 155 1007</b>
Historic Sites and Buildings	<b>01237 428709</b>
Holiday accommodation – see tourist information centres	
Home care and support – see Care Direct	<b>0845 155 1007</b>
Household waste collection (Bins)	<b>01237 428734</b>
Housing advice	<b>01237 428844</b>
Housing benefit	<b>01237 428700</b>
Housing management (Tarka Housing)	<b>01237 428080</b>

## J

Job vacancies (all Devon councils)	<b>01392 383034</b>
Job vacancies (Torridge)	<b>01237 428793</b>

## L

Landfill sites – see Recycling and Waste **0845 155 1010**

Learning disabilities – see Disability Information Service **0845 155 1005**

### Leisure centres:

Holsworthy Leisure Centre **01409 254013**

Torrige Pool **01237 471794**

Torrington Pool **01805 623085**

Torrington Sports Hall **01805 624767**

Libraries **0845 155 1001**

Licensing **01237 428991**

## M

Maritime Museum, Appledore **01237 422064**

Marriages – see Registration **0845 155 1002**

Meals on wheels – see Care Direct **0845 155 1007**

Mobile libraries – see Libraries **0845 155 1001**

Museums and galleries – contact your district council

## N

Noise nuisance **01237 428810**

Northam Burrows Country Park **01237 479708**

Nursery schools – see Children and Families **0845 155 1013**

## O

Old people's homes – see Care Direct **0845 155 1007**

Out of school activities **0845 155 1013**

## P

Parent and toddler groups **0845 155 1013**

Parenting skills and courses **0845 155 1013**

Park and ride – see Roads and Transport **0845 155 1004**

Parking (on street) – see Roads and Transport **0845 155 1004**

Pavements – see Roads and Transport **0845 155 1004**

Pedestrian crossings – see Roads and Transport **0845 155 1004**

Pests and pest control **01237 428856**

Planning applications **01237 428733**

Planning policy **01237 428748**

Play groups **0845 155 1013**



Pollution	<b>01237 428810</b>
Postal voting	<b>01237 428702</b>
Pot holes – see Roads and Transport	<b>0845 155 1004</b>
Public footpaths – see Roads and Transport	<b>0845 155 1004</b>
Public transport – see Roads and Transport	<b>0845 155 1004</b>

## R

Radar keys	<b>01237 428734</b>
Recycling advice	<b>0845 155 1010</b>
Recycling centres	<b>0845 155 1010</b>
Refuse collection	<b>01237 428734</b>
Registration of births, marriages and deaths	<b>0845 155 1002</b>
Residential homes – see Care Direct	<b>0845 155 1007</b>
Respite care – see Care Direct	<b>0845 155 1007</b>
Rights of way (footpaths) – see Roads and Transport	<b>0845 155 1004</b>
Roads and Transport	<b>0845 155 1004</b>
Road maintenance – see Roads and Transport	<b>0845 155 1004</b>
Road safety	<b>01392 446124</b>

## S

Salting and gritting – see Roads and Transport	<b>0845 155 1004</b>
Schools	<b>0845 155 1019</b>
School transport	<b>0845 155 1019</b>
Sheltered housing – see Care Direct	<b>0845 155 1007</b>
Shopmobility – see Disability Information Service	<b>0845 155 1005</b>
Social Services – see Care Direct	<b>0845 155 1007</b>
Special educational needs	<b>0845 155 1019</b>
Sports and recreation (Cultural & Leisure Services)	<b>01237 428736/37</b>
Street cleaning	<b>01237 428734</b>
Street lighting – see Roads and Transport	<b>0845 155 1004</b>
Student grants	<b>0845 155 1019</b>
Suggestions and compliments	<b>01237 428789</b>



*Your A-Z of local services*

## T

**Tourist Information Centres:**

Bideford	<b>01237 471455</b>
Holsworthy	<b>01409 254185</b>
Torrington	<b>01805 626140</b>

Trading Standards – see Consumer Direct **0845 404 0506**

Traffic management – see Roads and Transport **0845 155 1004**

**Tarka Housing:**

General enquiries	<b>01237 428080</b>
Repairs freephone line	<b>0800 107 8191</b>
Repairs Text No.	<b>07768 616161</b>
Housing Management	<b>01237 428090</b>
<a href="http://www.tarkahousing.org.uk">www.tarkahousing.org.uk</a>	

## V

Voting **01237 428702**

## W

Waste collection **01237 428734**

Winter road maintenance – see Roads and Transport **0845 155 1004**

## Y

Youth Service **01392 382049**

**Emergencies (out of hours)**

Torrige District Council Emergency Standby Officer – **01237 428700**

Highways (roads) **01392 383329**

Social Services (Emergency Duty Team) **0845 600 0388**

Animal welfare, petrol and explosives **01392 4999499**

